

Client Rights

As the recipient of Behavioral Health Treatment:

- 1. You have the right to Consent to Treatment and/or to refuse treatment at any time.** Treatment requires your consent, and you can revoke your consent at any time. This applies to the specific components included in your individualized treatment plan, and any other components that relate to therapy services. Informed consent is an interactive process between treatment provider and patient/family to discuss treatment options, the details, and considerations with various approaches.
- 2. You have the right to assent to assessment and treatment and to communicate withdrawn assent at any time.** Providers are trained to identify actions or behaviors that may indicate assent or withdraw assent to various activities during sessions. Some indicators of assent may involve approaching the instructional area, initiating interaction with the clinical team, or smiling during treatment. Some indicators of withdrawal assent may include not responding, turning, or leaning away from the clinical team, crying, or running away. If client withdraws assent regardless of level of communication, the clinician will reinforce the behavior by immediately terminating the activity.
- 3. You have the right to participate actively in all aspects of the treatment program.** This includes collaborating with the behavior analyst in selecting priorities for treatment, skills to be taught, procedures for behavior change, and any other component related to BAE's therapy services. These discussions should occur during the initial assessment, before the start of services, and at any point new behaviors or other changes occur. ABA therapy requires pre-planning with the behavior analyst. Active family involvement and positive collaboration with the treatment team help to produce meaningful treatment results.
- 4. You have the right to Privacy and Confidentiality and to be informed of any Limits to Confidentiality.** The Health Insurance Portability and Accountability Act (HIPAA) establishes federal guidelines for healthcare providers to safeguard patients' protected health information (PHI). Under HIPAA's Privacy Rule, patient data may not be disclosed without patient consent, except for the purposes of treatment coordination, payment of services, and healthcare operations (see Client Services Agreement, Addendum B: Notice of Privacy Practices). Additionally, BAE employees are required by law to report any observed or suspected abuse (see section 8B: Limits to Confidentiality).

5. **You have the right to receive regular updates on treatment progress and to obtain your patient records related to therapy services.** Progress updates can be provided via a combination of daily session debrief, as part of parent training services, during monthly parent meetings, clinic and team meetings, and biannual progress reports. Data is taken during every session, and all treatment data and patient records are stored for a minimum period of seven (7) years and as otherwise required by law.

6. **You have the right to include any person(s) of your choice as part of the treatment team.** This can consist of family members, non-family members, legal representation, other treatment professionals, or a combination of the above. Written consent is required in order to release or exchange information with people designated by the patient or guardian.

7. **You have the right to access high quality behavioral health treatment, without the influence of discrimination.** Access to BAE's high quality behavioral treatment services are equally available to all prospective clients, regardless of race, color, ethnicity, age, disability, sexual orientation, gender identity, veteran status, or any other discriminatory category.

8. **You have the right to express grievances related to your services with BAE** (see Section 7D: Grievance Policy). BAE appreciates feedback and makes every effort to resolve patient concerns in an interactive and solution-focused manner, and always in the best interest of the client. Links can be found on the BAE website for the Behavior Analyst Certification Board (BACB), Behavioral Health Center of Excellence (BHCOE), and Department of Developmental Services (DDS); where grievances with BAE can be reported.

9. **You have the right to access translation into your primary language*.** BAE offers translation of important documents into another language upon request. Please inform our Intake Specialist or anyone on our team of the need for translation into another language. BAE's Intake Specialist maintains an up to date list of referrals for translation services based on your location. You have the right to receive services in your chosen language. If BAE cannot offer a provider who speaks your preferred language, our Intake Specialist will assist in identifying a provider with the ability to accommodate language accessibility

* You may request translation of this document to your primary language by contacting BAE at (833) 223-8326.

Puede solicitar la traducción de este documento a su idioma principal comunicándose con BAE al (833) 223-8326.



(833) 223-8326beon-eulo BAEe yeonlaghayeo bon munseoleul gwihai gibon eon-eolo beon-yeoghae dallago yocheonghal su issseubnida.

Maaari kang humiling ng pagsasalin ng dokumentong ito sa iyong pangunahing wika sa pamamagitan ng pakikipag-ugnayan sa BAE sa (833) 223-8326