



Interpretation and Language Translation Access

Parent Resource

Access to Interpretation and Language Translation are available to you free of charge from numerous agency bodies including:

- The U.S. Department of Education and Office of Special Education Program offers language assistance in over 170 languages for individuals under the governance of IDEA.
Contact Information:
1-800-USA-LEARN (1-800-872-5327)
Ed.Language.Assistance@ed.gov.
- Language Assistance is available through the Department of Managed Healthcare:
<https://www.dmhc.ca.gov/healthcareincalifornia/yourhealthcarerights/languageassistance.aspx>

Local and State resources are additionally available free of charge.

Website Translation

Online browsers have the capability to translate a webpage into a preferred language. Please contact our IT department at support@baetherapy.com for assistance in accessing this feature through your web browser.

Closed Captioning

Microsoft Teams is used for video calls, including meetings and telehealth services. This platform provides live captioning with speaker attribution in 28 languages by default. Meeting participants can turn on live captions from the meeting controls to view captions at the bottom of the meeting window. Live captions are not saved for later viewing. This platform can also convert speech to written text with transcripts that are available for later access.

<https://support.microsoft.com/en-us/office/use-live-captions-in-microsoft-teams-meetings-4be2d304-f675-4b57-8347-cbd000a21260?culture=en-us&country=us>

Video content created for BAE families can be made available for closed caption with language translation or text transcription.

Please contact our IT department at support@baetherapy.com for any technical assistance in accessing interpretation and language translation.